



# 3 Global Safety Environment

Children's Competition

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# 6 Commercial Round up

# Sports Round Up

# 7 Diabetic Testing Camp

# Interview with Francis Carter Container Terminal Manager



**A** Quality Circle (QC) is a small voluntary group of employees doing the same or similar work, who meet together to identify, analyze, discuss and solve work related problems. They make presentations to management with their ideas and solutions, Members are trained by experts from outside to use systematic methods for solving problems in their workplace. This can not only improve the performance of an organization, but also motivate and enrich the professional life of employees.

Acknowledging the benefit of Quality Circle, we had a two day session by experts in this field who conducted training on the essentials of QC, how to prioritize issues, they also instructed to use scientific techniques of problem identification and solving.



Large organizations like BHEL, BEL, Kirloskar Electric Co, Larsen & Toubro, HMT, TELCO etc have QC teams who meet regularly to bring out excellent solutions to various problems. Members are the heart of the circle and proper utilization of their brain power is the key to the success of QC. Members are not forced to join but anyone who is interested and wishes to join are encouraged to do so. It is mainly the cooperation and feedback from non members that is very critical to the QC team's success. After the QC team solves one problem and presents it to the management, it goes on to the next one and so on.

At IGT we have formed two QC teams; one from Operations/Planning (named Vision Circle having 12 members, whose leader is Mr Satheesan) and another from Engineering (named Crystal Circle having 10 members whose leader is Mr Sunil Kumar). Vision and Crystal Circle will meet regularly to bring solutions to issues.

## Milestone

Maximum Import Containers in a month:

- 9972 containers in Jul 07

Maximum Export Containers in a month:

- 9410 containers in Jul 07

Maximum Import TEUs in a month:

- 12499.75 TEUs in Jul 07

Maximum Export TEUs in a month:

- 11874 TEUs in Jul 07

Maximum Throughput in a month:

- 19992 moves & 25336.75 TEUs in Jul 07

Berth Vessel Productivity:

- OEL TRUST berthed on 14th Aug 07

- Berth Productivity : 45.51

- Work Productivity : 46.35

Maximum Moves in a vessel:

- OEL SHREYAS berthed on 4th Sep

07 - 1264 moves

Maximum TEUs in a vessel:

- MAERSK RONNEBY berthed on

22nd Aug 07 - 1551 TEUs

Maximum Throughput of trucks in a

month(RGCT):

- 31462 in Jul 07

