

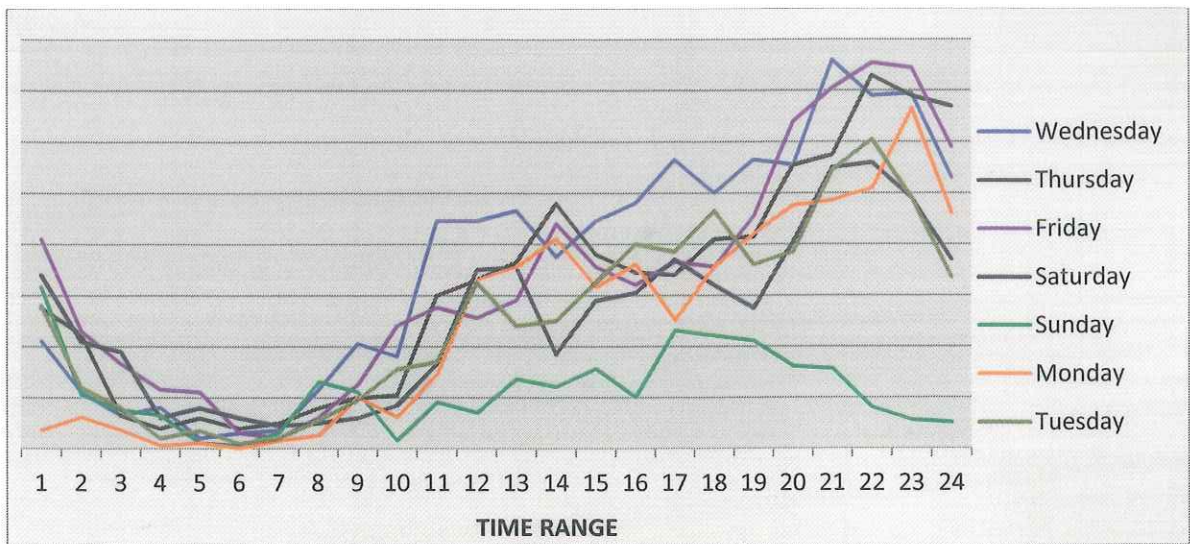
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**Sub: TRUCK MOVEMENT TIME RANGE FOR IMPORT DELIVERY**

It is our intention to constantly improve the business environment so as to ensure a better service to our customers. Our records shows that there is a high intensity of trucks calling terminal during evening hours of week days and very minimum movements on week ends

Please refer to the below pattern of truck calling terminal for clearing containers out of the terminal on various time periods of the days for a week. We urge you to utilize the non-peak hours as can be seen from the chart for picking up containers from the terminal. Truck visit during non-peak hours of the day will help in availing faster turnaround for trucks from the terminal.



Looking forward to your proactive action in spreading the truck call evenly, which could help in faster truck turnaround time.

Kuruvilla Xavier  
General Manager (Operations)